

## Key FINDINGS



ENGAGE has conducted a survey among 4000 participants from 8 countries to understand **public perceptions of societal resilience and risk awareness.**

Limited levels of trust in the respective governments are observed in most societies, while emergency services and healthcare systems elicit higher levels of trust.



ENGAGE develops a design concept, a blueprint, and a prototype of an **AI-enabled chatbot** addressing the needs and expectations of the public, reducing the workload of emergency call centres during a surge of requests, neutralising false information and distributing unbiased messages.



By considering communities' needs and capabilities, ENGAGE provides **recommendations for innovative uses of communication technologies** and channels, developing strategies and guidelines to support the distribution of inclusive and trustworthy messages.

## CONTACT information

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Visit our website

[www.project-engage.eu](http://www.project-engage.eu)

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EngageH2020



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Engage



# engage

Engage Society for  
Risk Awareness and Resilience

Get Engaged. Get resilient.

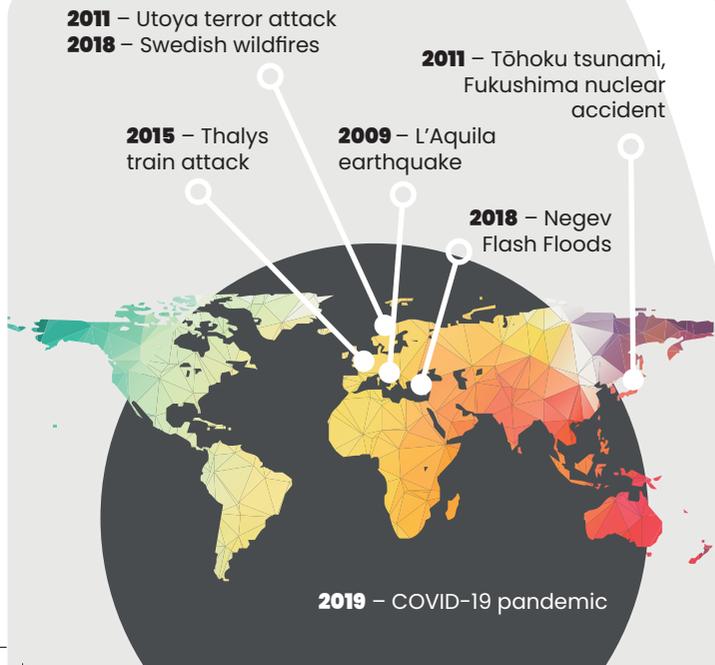


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Our world is increasingly exposed to **higher risks and hazards**. Individuals and the civil society need to maintain the ability to respond to these threats swiftly. ENGAGE addresses the whole society and tries to **bridge the different ways of intervention** across communities to ensure their capacity to respond to disasters jointly and thus improve their societal resilience.



### Case STUDIES



### EXERCISES FOR VALIDATING the identified solutions

- Heatwave in the city of Rome
- Combined cyber and terrorist attack in the Basque Country
- Landslide with effects on critical infrastructures in the city of Trondheim

### Our KNOWLEDGE PLATFORM



<https://engageknowledgeplatform.eu>

### Our Knowledge and Innovation COMMUNITY OF PRACTITIONERS (KI-CoP)

KI-CoP stands for Knowledge and Innovation Community of Practitioners and it acts as the advisory board of ENGAGE. KI-CoP members share their experience to ensure that the produced outcomes of the project are useful and have an impact that reaches practitioners, decision and policy makers.

#### Why should you join?

As a KI-CoP member, you will be invited to webinars and interactive workshops where you will learn about new approaches, network with colleagues from all over Europe and share your experiences.

